

POSTER



# Oil and Gas Regulatory Authority (OGRA)

The complaint, if any, against Gas Company (SNGPL) pertaining to Excessive Billing, Delay In Provision Of Gas, Low Pressure Of Gas, Delay In Issuance Of Gas Bills, Non Provision Of Gas Bills, Waive Of Late Payment Surcharge, Gas Leakages, Quality And Quantity Of Natural Gas, Revision In Security / Bank Guarantee, Easement (Compensation For Use Of Land) and any Discriminatory Practices, can be filed by the consumers/complainants with OGRA. The consumers/complainants may fill in the complaint form and send the same alongwith the relevant documents to OGRA at the address given below:

## **OIL AND GAS REGULATORY AUTHORITY**

54, Old ZTE Plaza, Fazal-e-Haq Road, Blue Area, Islamabad.

Phone: 051-9221715-18, Fax: 051-9221721

E-mail: [registrar@ogra.org.pk](mailto:registrar@ogra.org.pk)

Website: [www.ogra.org.pk](http://www.ogra.org.pk)